

## Appendix B. cMT Viewer Limitations

A cMT / cMT X series HMI screen can be accessed locally, by physically on the HMI screen itself, or remotely, from another device running cMT Viewer or VNC viewer. However, please note that some features do not work when connecting remotely from a cMT Viewer client (iOS, Android, PC, cMT-iV5/iV6), even if they work on the local cMT / cMT X machine. Please take this into consideration when designing projects.

Features that do not work remotely on cMT Viewer:

- Enhanced Security Mode - Plugin
- File Browser *\*Note 2*
- Media Player *\*Note 2*
- Touch Gesture
- Video In: USB Camera
- Video In: IP Camera *\*Note 1*
- Video In: Video Input (analog)
- Picture View *\*Note 2*
- PDF Reader *\*Note 2*
- VNC Viewer *\*Note 2*
- Selected features of Function Key: Screen hardcopy, Import user data/User [USB Security Key] *\*Note 2*
- Custom keypad: Custom keypad is not supported on an iOS device, the system keypad pops up instead.
- Selected features of PLC Control
  - i. Screen hardcopy: File are saved in the external drive on HMI
  - ii. Backlight: Backlight control of HMI screen
- Selected features of Operation Log
  - i. Operation Log printing: Logs are saved in the external drive on HMI

### Note

1. Viewing IP camera on cMT Viewer may be possible on a Windows PC, provided that appropriate third-party codecs are used. As compatibility may vary, testing with an actual device is recommended.
2. This feature is supported on cMT-iV6, cMT3108XP (iV), and cMT3162X (iV).